

Human Rights Commission of Sri Lanka
Details of Complaints Received by Head Office & Regional Office

Types of Complaints	Region											Regional Office	Head Office	Grand Total
	Ampara	Anuradhapura	Badulla	Batticaloa	Jaffna	Kilinochchi	Kalmunai	Kandy	Matara	Trincomalee	Vavuniya			
Personal Liberty	16	138	16	58	104	15	31	99	105	11	70	663	840	1503
(a)Torture (Physical and Mental)	2	48	2	6	30	2	3	20	7	2	5	127	361	488 ¹
Degrading Treatment	3	2	0	1	2	3	24	0	8	0	6	49		49
(b)Harassment/Sexual Harassment		5	2	21	27	5		33		4	28	125	258	383
(c)Threats		8	11	7	22	1		1	29		11	90		90
(e)Arbitrary Arrest/Detention	11	74	1	21	15	3	1	41	56	4	18	245	215	460
(f)Death in Custody								2	2			4	5	9
(g)Extra-Judicial Killings					1				3			4		4
(i)Missing Persons*		1		2	1	1	3	2		1	2	13	1	14
(j) Prisoners Rights					6							6		6
Other Civil & Political Rights	1	2			2			5	2	1	1	14		14
Employment	26	83	34	42	23	18	59	99	75	21	22	502	199	701
Education	9	15	28	24	11	3	18	90	74	3	6	281	175	456
State Welfare Services		16	1	6	3		2	7	10	2	6	53	14	67
Infrastructure & Utilities	5	2		2	2		6	10	3		3	33	5	38
Complaints Relating to Voter Registration		5		3			3		1		1	13	27	40
Complaints about Inaction of Gov. Entities	26	138	19	124	64	14	66	74	33	31	54	643	137	780
(a)Police	11	51	14	90	60	12	51	39	29	17	31	405	92	497
(b)Other Gov. Authorities	15	87	5	34	4	2	15	35	4	14	23	238	45	283
Child Rights		1			2	1	10					14	2	16
Rights of Differently-abled		1									1	2		2
Language Rights					3			1				4	1	5
Migrant Workers' Rights		7	1	4			5				1	18	3	21
LGBT (Lesbian, Gay, Bi-sexual, Transgender) Rights						2						2	2	4
Health Rights				1		1		5	1		4	12	3	15
Land & Property Rights	15	40	14	20	5	27	19	27	18	7	48	240	25	265
IDP/Returning Refugees			2	6							6	14		14
Environmental Rights			1	5			5	3	4			18	6	24
Administrative Matters	1	3	17	23	6	2	1	76	16	17	10	172	46	218
Rights of Women		1		4		1		4	2			12	1	13
Other Categories (including the complaints not within the mandate)	8	168	39				5	227	2	4	3	456	1896	2352
Total	107	620	172	322	225	84	230	727	346	97	236	3166	3382	6548

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*The given cases initially accepted in this category was later concluded to be not within the mandate of HRCSL as either the a victims were found, voluntarily disappeared or there was no involvement of any state authority 1 Complaints were received during The National Study of prisons