

**Human Rights Commission of Sri Lanka**  
**Details of Complaints Received by Head Office & Regional Office - 2020**

Types of Complaints	Region													Regional Office	Head Office	Grand Total
	Ampara	Anuradhapura	Badulla	Batticaloa	Jaffna	Killinochchi	Kalmunai	Kandy	Matara	Trincomalee	Vavuniya	Mannar	Puttalam			
<b>Personal Liberty</b>	21	124	18	67	114	40	31	99	142	28	56	16	119	875	994	1869
(a) Torture (Physical and Mental)	9	48			47	1	2	15	12	2	9	3	18	166	249	415
(b) Degrading Treatment		1	4	2	1	1	21			1	1	1	3	36		36
(c) Harassment	2		9	8	21	1		21		7	14	4	15	102	213	315
(d) Sexual Harassment				1										1	2	3
(e) Threats		7		2	22	8	1	1	28	3	15	3	45	135		135
(f) Arbitrary Arrest/Detention	10	63	4	53	22	29	7	58	98	15	17	5	38	419	491	910
(g) Death in Custody		3	1	1					3					8	21	29
(h) Extra-Judicial Killings					1									1	4	5
(j) Prisoners Rights		2						4	1					7	14	21
<b>Other Civil &amp; Political Rights</b>		1		2	2		6	1		1	5	3		21	11	32
<b>Employment</b>	26	57	38	23	28	1	37	136	51	8	18	8	17	448	269	717
<b>Education</b>		13	14	8	16	1	11	43	60		1	2	4	173	138	311
<b>State Welfare Services</b>		17		5	4	2	1	11	3		2	7	6	58	1	59
<b>Infrastructure &amp; Utilities</b>	1	4	2				2	5	2	1	3			20	6	26
<b>Complaints Relating to Voter Registration</b>				3	2			1			2		1	9	2	11
<b>Complaints about Inaction of Gov. Entities</b>	26	116	53	92	74	13	97	137	33	17	39	22	31	750	103	853
(a) Police	14	38	35	66	59	11	73	48	28	5	29	12	21	439	63	663
(b) Other Gov. Authorities	12	78	18	26	15	2	24	89	5	12	10	10	10	311	40	351
<b>Child Rights</b>		1		1	4		7						7	20		20
<b>Rights of Differently-abled</b>		7		1	1		1	1	1					12		12
<b>Language Rights</b>					1						1			2	2	4
<b>Migrant Workers' Rights</b>		3					1	6			2			12	4	16
<b>LGBT (Lesbian, Gay, Bi-sexual, Transgender) Rights</b>							0	1						1		1
<b>Health Rights</b>		2		1		2	1				2		6	14		14
<b>Land &amp; Property Rights</b>	23	34	14	23	3	8	18	27	5	5	24	24	40	248	30	278
<b>IDP/Returning Refugees</b>					1						5			6		6
<b>Environmental Rights</b>	1	1		4			2	1	3		1		1	14	5	19
<b>Administrative Matters</b>	2		28	8	7	1		44	5	11			12	118	50	168
<b>Elders Rights</b>															2	2
<b>Disable Rights</b>															1	1
<b>Woman Rights</b>				2	2		3						1	8		8
<b>Other Categories (including the complaints not within the mandate)</b>		118	22	27	4	2	9	38		8	19	15		262	1594	1856
<b>Total</b>	100	498	189	267	263	70	227	551	439	79	181	97	245	3205	3212	6417