

Human Rights Commission of Sri Lanka
Details of Complaints Received by Head Office & Regional Offices 2019

Types of Complaints	Region											Regional Office	Head Office	Grand Total
	Ampara	Anuradhapura	Badulla	Batticaloa	Jaffna	Killinochchi	Kalmunai	Kandy	Matara	Trincomalee	Vavuniya			
Personal Liberty	13	124	16	143	69	15	31	98	109	26	56	700	929	1629
(a) Torture (Physical and Mental)	4	32		3	13	2	1	24	19	3	7	108	292	400
(b) Degrading Treatment	3		3	3	8	2	15		1	8	5	48	1	49
(c) Harassment			7	10	23	2	1	17		4	1	65	202	267
(d) Sexual Harassment											2	2	1	3
(e) Threats		19		3	13	3	3	7	26		21	95		95
(f) Arbitrary Arrest/Detention	6	72	6	121	8	6	10	46	60	9	14	358	417	775
(g) Death in Custody				2	1							3	5	8
(h) Extra Judicial Killings					1				3			4	2	6
(i) Enforced or Involuntary Disappearance					*1							1	0	1
(j) Missing Persons**							1	4			5	10		10
(k) Prisoners Rights		1		1	1					2	1	6	9	15
Other Civil & Political Rights	1	4		66	6	1	**100	15	82	41	2	1224	16	1240
Employment	51	71	76	127	25	5	57	133	119	22	34	720	287	1007
Education	1	51	18	10	13	7	5	82	76	5	2	270	243	513
State Welfare Services	2	16		12	17	10	2	11	7	1	4	82	5	87
Infrastructure & Utilities	1	3	1	1	4		2	14	6		7	39	7	46
Complaints Relating to Voter Registration				2					4			6	6	12
Complaints about Inaction of Gov. Entities	12	114	264	199	71	14	73	127		41	54	969	131	1100
(a) Police		35	35	81	50	12	48	49		19	36	365	68	433
(b) Other Gov. Authorities	12	79	229	118	21	2	25	78		22	18	604	63	667
Child Rights					2		5			1		8		8
Rights of Differently abled		6			3	10	2		4		1	26	5	31
Language Rights					3						1	4	3	7
Migrant Workers' Rights		1		8			1	1	1		5	17	7	24
LGBT (Lesbian, Gay, Bi sexual, Transgender) Rights											1	1	2	3
Health Rights		2			1		1		1	1	1	7	4	11
Land & Property Rights	19	53	5	9	10	18	10	38	11	7	39	219	43	262
IDP/Returning Refugees					1						10	11		11
Environmental Rights		4		4	1		5	11	1	1	1	28	8	36
Administrative Matters	1		42		9	2		73	16	17	6	166	30	196
Rights of Women				5			1					6	1	7
Other Categories (including the complaints not within the mandate and referrals to other institutions)	31	112	89		1		2	73	131	8	8	455	2298	2753
Total	132	561	511	586	236	82	1203	676	568	171	232	4958	4025	8983

* Complaint was initially lodged as enforced or involuntary disappearance but later found it was as voluntary disappearance.

**The given cases initially accepted in this category was later concluded to be not within the mandate of HRCSL as either the alleged victims were found, voluntarily disappeared or there was no involvement of any state authority.

***Due to the Situation prevailed in the country post Easter Sunday attacks number of cases reported