

Human Rights Commission of Sri Lanka
Details of Complaints Received by Head Office & Regional Office -2023

Types of Complaints	Region											Regional Office	Head Office	Grand Total
	Ampara	Anuradhapura	Badulla	Batticaloa	Jaffna/Killinochchi	Kalmuani	Kandy	Matara	Trincomalee	Vavuniya/Mannar	Puttalam			
Personal Liberty	31	181	34	43	143	28	93	220	36	56	92	957	1296	2253
(a) Torture (Physical and Mental)	10	54	1		27	1	34	44	2	18	10	201	345	546
(b) Degrading Treatment					16	1		4	1			22		22
(c) Harassment	4	13	10	28	38	9	42		18	24	28	214	346	560
(d) Threats		4			31	2	6	30				73		73
(e) sexual Harassment											1	1	3	4
(f) Arbitrary Arrest/Detention	17	110	22	14	30	15	8	135	14	13	53	431	556	987
(g) Death in Custody *			1				3	2	1	1		8	16	24
(h) Extra-Judicial Killings*				1	1			1				3	12	15
(i) Prisoners Rights								4				4	18	22
Other Civil & Political Rights	1	2		6	9				1	1		20	8	28
Employment	62	97	80	66	50	41	147	117	22	38	74	794	980	1774
Education	3	12	11	27	13	17	48	32	5		14	182	182	364
State Welfare Services	5	5	5		11	4		13	2	2		47	16	63
Infrastructure & Utilities	1		7		6		8	12		2		36	50	86
Complaints Relating to Voter Registration	50						1			2		53	20	73

Complaints about Inaction of Gov. Entities	50	232	45	223	106	62	222	61	39	74	73	1187	499	1686
(a)Police	16	70	39	139	71	43	73	30	30	45	51	607	297	904
(b)Other Gov. Authorities	34	162	6	84	35	19	149	31	9	29	22	580	202	782
Child Rights					14	14	1				1	30	4	34
Rights of Persons with Disabilities			1		1	2						4	1	5
Language Rights						3			2		2	7		7
Migrant Workers' Rights		6	1	2		2			2	1		14	14	28
LGBT(Lesbian,Gay,Bi-sexual,Transgender)Rights			1		9	1	2	18				31	71	102
Health Rights		3	1		4	2		1				11	19	30
Land & Property Rights	17	47	59	2	40	11	14	28	11	28	66	323	255	578
Environmental Rights		3		2	2	6	2	11			3	29	17	46
Administrative Matters	2		20		6		211	80	22	20	53	414	99	513
Rights of Women						2		1				3		3
Other Categories (including the complaints not within the mandate)		78	32	4	18	6	1	133	5	2		279	1749	2028
(a)Refferels to other institutions					8							8		8
Elders Rights													1	1
Religious Rights													4	4
Total	222	666	297	375	432	201	750	727	147	226	378	4429	5285	9714

g* - 16 complaints received to the HRC Head Office regarding 14 incidents of death in custody

h* - 12 complaints received to the HRC Head Office regarding 09 incidents of Extra Judicial Killings