

Human Rights Commission of Sri Lanka
Details of Complaints Received by Head Office & Regional Office
Annual Report - 2018

Types of Complaints	Region											Regional Office	Head Office
	Ampara	Anuradhapura	Badulla	Batticaloa	Jaffna	Killinochchi	Kalmunai	Kandy	Matara	Trincomalee	Vavuniya		
Personal Liberty	16	138	16	58	104	15	31	99	105	11	70	663	840
(a)Torture(Physical and Mental)	2	48	2	6	30	2	3	20	7	2	5	127	361
Degrading Treatment	3	2	0	1	2	3	24	0	8	0	6	49	
(b)Harassment/Sexual Harassment		5	2	21	27	5		33		4	28	125	258
(c)Threats		8	11	7	22	1		1	29		11	90	
(e)Arbitrary Arrest/Detention	11	74	1	21	15	3	1	41	56	4	18	245	215
(f)Death in Custody								2	2			4	5
(g)Extra-Judicial Killings					1				3			4	
(i)Missing Persons*		1		2	1	1	3	2		1	2	13	1
(j) Prisoners Rights					6							6	
Other Civil & Political Rights	1	2			2			5	2	1	1	14	
Employment	26	83	34	42	23	18	59	99	75	21	22	502	199
Education	9	15	28	24	11	3	18	90	74	3	6	281	175
State Welfare Services		16	1	6	3		2	7	10	2	6	53	14
Infrastructure & Utilities	5	2		2	2		6	10	3		3	33	5
Complaints Relating to Voter Registration		5		3			3		1		1	13	27
Complaints about Inaction of Gov. Entities	26	138	19	124	64	14	66	74	33	31	54	643	137
(a)Police	11	51	14	90	60	12	51	39	29	17	31	405	92
(b)Other Gov. Authorities	15	87	5	34	4	2	15	35	4	14	23	238	45
Child Rights		1			2	1	10					14	2
Rights of Differently-abled		1									1	2	
Language Rights					3			1				4	1
Migrant Workers' Rights		7	1	4			5				1	18	3
LGBT(Lesbian,Gay,Bi-sexual,Transgender)Rights						2						2	2
Health Rights				1		1		5	1		4	12	3
Land & Property Rights	15	40	14	20	5	27	19	27	18	7	48	240	25
IDP/Returning Refugees			2	6							6	14	
Environmental Rights			1	5			5	3	4			18	6
Administrative Matters	1	3	17	23	6	2	1	76	16	17	10	172	46
Rights of Women		1		4		1		4	2			12	1
Other Categories (including the complaints not within the mandate)	8	168	39				5	227	2	4	3	456	1896
Total	107	620	172	322	225	84	230	727	346	97	236	3166	3382

*The given cases initially accepted in this category was later concluded to be not within the mandate of HRCSL as either the victims were found, voluntarily disappeared or there was no involvement of any state authority.

1 Complants were received during The National Study of prisons

Grand Total
1503
488 ¹
49
383
90
460
9
4
14
6
14
701
456
67
38
40
780
497
283
16
2
5
21
4
15
265
14
24
218
13
2352
6548

Illeged